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# Platform work: status and algorithmic decisions

The EU publishes a directive addressing employment classification and the management of work by algorithms.

11 November 2024 / European Union

## Platform Work Directive reaches the Official Journal

Directive (EU) 2024/2831 was published in the Official Journal. It addresses determination of employment status and algorithmic management in platform work, including human oversight and protections around automated decisions. As a directive, it requires national implementation; publication does not instantly create one identical employment arrangement across every member state.

DIRECTIVE PUBLISHED

### THE MALAYSIAN LENS

Malaysian gig workers and platforms should treat this as an international comparison, not a statement of Malaysian employment status. Our interpretation is that the work relationship and the decision process deserve separate examination. A contract label may not answer questions about control, explanations or a worker's ability to challenge account suspension.

### QUESTION TO ASK

Can a worker obtain an understandable explanation and human review of a consequential automated decision?

### WATCH / NEXT STEP

For EU operations, follow the relevant national implementation. For Malaysian arrangements, examine local law and actual working practices rather than importing an overseas classification from a headline.

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### READ THE ORIGINAL SOURCES

[EUR-Lex · Directive \(EU\) 2024/2831, official text ↗](#)

Reconstructed and published 20 September 2026. Selected developments, not an exhaustive digest. Facts relate to the coverage period; maintained sources may contain later updates. The Malaysian lens is MAATIN editorial analysis.

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